



COMPENDIUM

Capella Ubud, Bali

Jl. Raya Dalem, Banjar Triwangsa Desa Keliki, Kecamatan Tegallalang, Ubud, Gianyar
Bali 80561, Indonesia | reservations.ubud@capellahotels.com | capellahotels.com/ubud

24-Hours Medical Assistance

Should you require medical assistance, kindly press '0' button on your telephone to arrange for our camp's doctor visit you at your tent.

Adaptors

Bali's voltage is 200-240 volts at 50 cycles in line with the continental European electrical system. The bedside panel is fitted with a multi-plug continental European power socket, for which an adaptor is required in case your appliance does not fit this outlet. For your convenience kindly contact us to request an additional adaptors and converters. A 110 – 220 voltage power socket is provided for shaving.

Architect

Bill Bensley, located in Bangkok and Bali, is an atelier of youthful, energetic architects, interior designers, artists and landscape architects who know no limits. With a team of 150 talented individuals, Bensley has designed over 200 resorts, hotels and palaces in more than 30 countries.

Air Conditioning

For your personal comfort, all tents feature manual air conditioning systems that are not thermostatically controlled, enabling you to regulate the temperature in your tent.

Auriga Wellness

Named after a constellation in the northern hemisphere, Auriga Wellness bases its unique and distinctive approach on the different lunar cycles in line with the local Balinese and Hindu traditions.

A diverse choice of pampering, medicinal healing journeys and adventure wellness are on offer. Auriga Wellness boosts three wellness tents as well as in-tent nomadic therapies and treatments.

The services of boutique, highly specialized local wellness healers that further complement the on-site expertise and modalities inclusive of sound healing and Pilates (reformers).

Auriga Wellness uses an 100% organic and natural range of locally crafted products that are exclusively blended for Capella Ubud, Bali.

Auriga Wellness operational hours:
9:00 AM – 9:00 PM, seven days per week.

The Armory

Work out in style at the camp's jungle-based tented gymnasium The Armory which features a state of the art line-up of workout equipment, free weights and TRX strength stations. Our Camp Rangers offer a series of low and high impact guided adventure wellness activities according to the camp's schedule as well as private tuition. The Armory is open 24-hours, seven days per week.

Babysitting

Please contact us by pressing the ‘O’ button on your telephone to arrange babysitting services. A minimum of 24-hours’ advance notice is recommended.

Bathroom Amenities

An exclusive line of 100% natural bathroom amenities paired with a soap menu featuring a diverse choice of handmade organic soaps that are influenced by the local home-grown or indigenous flora and fauna of the camp, complete your personal grooming ritual. Please press ‘O’ button on your telephone if you wish additional items to be delivered to your tent.

Books and Board Games

A wide range of books, International magazines and board games are available for your entertainment at The Officer’s Tent.

Capella Culturist Service

Our team of well-trained, multi-lingual Capella Culturists place our guests at the centre of everything, 24-hours per day seven days per week. They are designers of the Capella Curates, connecting with our guests prior to their arrival, during their stay and after their departure, ensuring that their stay has been arranged according to their exact preferences. Please press ‘O’ button on your telephone to speak to your Capella Culturist.

Camp Styling

We are here for you to arrange your tent according to your personal preferences. Your tents are refreshed daily from 8:00 AM until 5:00 PM. Turndown service will be offered any time from 6:00 PM until 9:30 PM.

Check-out

Check-out time is 12:00 PM, please contact your Capella Culturist in case you desire to depart later. Every effort will be made to assist with late check-out requests.

Dining

Multisensory culinary journeys await with a choice of Mads Lange, Api Jiwa, and The Camp Fire as well as a large range of bespoke private dining and in-tent dining options.

- **Mads Lange**

Offering Indonesian and International cuisine centred around home-grown epicurean experience driven by seasonality and sustainably farmed produce.

Open seven days per week for breakfast, lunch and dinner:

Breakfast	6:30 AM – 10:30 AM
Lunch	12:00 PM – 6:00 PM
Dinner	6:00 PM – 11:00 PM
Seating capacity	44 guests
Dress code	Camp casual

- **Api Jiwa**

A multicourse Asian-inspired dinner beautifully intertwines the elements of fire and the bounties of seasonal local ingredients. Our unique Wara open-fire cooking utilises rice straws surplus from the nearby paddy fields. This technique infuses each dish with a distinct smokiness, rich aroma, and vibrant flavour profile.

Perfect for private group dining, whether with friends, colleagues, or family. Api Jiwa welcomes guests aged eight and above to share in this soulful feast.

Open for dinner one seating at 7:00 PM Monday to Sunday:

Seating capacity 10 guests at the Chef’s Counter.

6 guests at the private tables.

- **The Mortar and Pestle Bar**

The Mortar and Pestle Bar

The bar adjacent to The Cistern offers light poolside snacks and health-conscious options inclusive of a wide range of cocktails and potions. All beverages are locally inspired and handcrafted using traditional methods inclusive of a mortar and pestle and manual ice crusher in order not to interrupt mother nature’s beautiful rainforest sounds and delights.

Open seven days per week:

Pool service 7:00 AM – 8:00 PM

Food and Beverage service 10:00 AM – 8:00 PM

Seating capacity 20 guests

- **The Campfire**

The Campfire invites you to spend an evening under the stars, relaxing around the fire and watching silent black and white movies depicting Bali during the 1800s, over camp favourites such as popcorn, hot chocolate and toasted marshmallows.

Open daily from 6:00 PM – 11:00 PM, weather permitting.

- **In-Tent Dining**

In-Tent Dining takes on an entirely different role at Capella Ubud, Bali where an assortment of stacked tiffin boxes forms the basis of your private In-Tent Dining set up, that is prepared entirely to your liking. Available 24-hours, daily.

- **Private Dining**

Bespoke private jungle or rice paddy dining can be arranged on request, ranging from candlelit dinners, to private picnics at superb locations and entertaining boutique groups.

Foreign Exchange

Major currencies can be exchanged into the local currency at the Camp Post, available 24-hours a day, seven days a week. Personal cheques and traveler’s cheques are not accepted. The Central Bank of Indonesia regulates that all cash transactions must be in the local currency, Indonesian Rupiah (IDR). All major currencies will be accepted however they will be converted to Indonesian Rupiah (IDR) at the camp’s pre-determined rate.

Guest Safety

All our colleagues are trained to respond to any emergency situation. In the interest of your personal safety and comfort, we kindly ask that you spare a few moments of your time to familiarize yourself with the emergency procedures outlined in this section.

All tent and public areas are fitted with sprinklers and smoke detectors. To safeguard you and your personal belongings, the camp has CCTV and 24-hour security surveillance. In the event of a fire, please switch off the air conditioning system to prevent smoke from entering your tent. In an emergency situation, please remain calm, try not to panic, and follow the instructions from our Camp Security Officer.

- **Fire**

Should you encounter a fire, please press the ‘O’ button on your telephone to report the fire and advise the location of the fire, where you are calling from and your name. If possible, and where applicable, close the doors around the fire to keep the fire from spreading. Use the nearest fire extinguisher to douse a small fire, do not take any personal risks, leave larger fires to be dealt with by our Camp Security Officers. Time is of the utmost importance, do not attempt to gather your belongings. An evacuation map can be found at your entrance gate.

- **Earthquake**

In case of an earthquake, please protect yourself and remain calm. Drop to the ground, take cover under a sturdy table or other piece of furniture and hold on until the shaking stops. Stay indoors until it is safe to go outside. Do not exit a building during the shaking. Stay away from anything that could fall. If there is no furniture near you, cover your face and head with your arms and crouch in an inside corner of a building. If you are outdoors, move away from buildings, trees and exposed wires.

- **Landslide**

In case of a landslide, please protect yourself and remain calm. If indoors, find cover in the section of the building that is furthest away from the approaching landslide. Take shelter under a strong table or bench. Hold on firmly and stay put until all movement has ceased. If outdoors, move quickly away from its likely path, keeping clear of embankments, trees, power lines and poles. Stay away from the landslide. The slope may experience additional failures for hours to days afterwards.

In-Tent Refreshment Trunk

Every tent is equipped with a refrigerated mini-bar containing a large variety of beverages and snacks, some offered with our compliments, some available at a charge.

A full list of available items, with their prices, if applicable, can be found in the in-tent refreshment trunk menu. All items are replenished daily. Opened and/or consumed chargeable items will be considered a purchase and will be added to your personal account. Please press the ‘O’ button on your telephone if you wish for your In-Tent refreshment trunk to be restocked.

Internet

Complimentary wireless Internet access is available throughout the camp and in all tents.

Keys

For your security, your tent number is not indicated on the key. Kindly leave your key at Camp Post whenever you leave the camp for an off-site experience and please do not forget to return the key upon check-out.

Laundry

Complimentary laundry, excluding dry cleaning (four pieces per guest per day), is offered to all camp residents. Kindly place your soiled laundry in the laundry pouch accompanied by a completed and signed laundry form and place the items in the laundry basket located in the bathroom. Our Camp Stylist will collect your soiled laundry from the laundry basket daily. Alternatively, please contact us by pressing the ‘O’ button on your telephone to collect the soiled laundry.

Operation hours: 7:00 AM – 8:00 PM

Laundry received before 9:00 AM will be returned on the same day.

2 hours - express pressing service is available daily.

Dry cleaning can be arranged at a charge and will be returned to you within 48 hours of collection.

Newspapers

Online newspapers are available upon request, please contact your Capella Culturist.

Pillow Menu

The bed in your tent has been styled with two regular sized microfiber pillows and two microfiber oversized pillows. Different types of pillows, like soft support pillows, contour pillows, cuddle-u nursing pillows, anti-snore pillows, full body pillows, hypoallergenic pillows and goose down pillows can be arranged on request. Kindly press ‘O’ button on your telephone to request an additional pillow.

Safety Deposit Box

Your tent is equipped with an electronic safety deposit box, that is located in a drawer behind your bed, for the safekeeping of your valuables. Please contact us should you require assistance with the operating instructions.

Shoe Polishing Service

Capella Ubud, Bali offers a shoeshine service with our compliments. Please press ‘O’ button on your telephone to arrange for your shoes to be collected at your convenience.

Television

A television with 26 pre-set channels and movie streaming is available on request. Out of respect for the camp’s setting and the surrounding natural environment, we encourage you to use the provided headphone when enjoying a movie in your tent.

Telephone

An antique telephone is provided in every tent. To tailor your stay, please contact your Capella Culturist by dialing '0' button on your telephone. To make a call to In-Tent Dining service, dial "1".

Dialing Instructions

To make a call to another tent, dial "8" and tent number you are trying to reach.
Example: 8 + 001

To make a local call, dial "9" and the number you are trying to reach.
Example:

"9" + 0361 + 209 1888 (land line)

"9" + 8133 7983 888 (mobile phone)

To make an international call, dial "9",
international access code "01017", country code and the number you are trying to reach.
Example: 9 + 01017 + 1 + 209 1888

The Cistern

The camp's 20 metre long outdoor heated pool called The Cistern is located at camp central. The Cistern is open from 7:00 AM – 8:00 PM, seven days per week. Pool towels and personal lockers are available at The Cistern.

The Wos River Temple

The temple located next to the sacred Wos River is home to daily blessing and purification rituals of camp residents and locals alike.

The Officer's Tent

The Officer's Tent, exclusively reserved for camp residents, is the camp's living room where morning coffee, afternoon tea, the daily evening cocktail and canapé ritual and after dinner drinks are served. A wide range of books, International magazines and board games are available for our entertainment also.

Served with our compliments :

- Morning refreshments available from 6:30 AM – 9:30 AM
- Afternoon tea from 3:00 PM – 5:00 PM
- Evening cocktail and canapé ritual from 6:00 PM – 7:00 PM
- 24-hour delights

Please ask your Capella Culturist for details in case you wish to invite any of your acquaintances to join you in The Officer's Tent.

Transportation

All camp residents that have booked a minimum of four consecutive nights may enjoy return airport transfers with our compliments. Return transfers to Ubud Centre are offered with our compliments as per the camp’s schedule.

A luxurious one way airport transfer to Ngurah Rai International airport with our Camp Navigator can be arranged.

Shuttle service

Enjoy a convenient journey between Capella Ubud and the Ubud centre with our complimentary shuttle service. The drop-off and pick-up point in Ubud is located at Dalem Puri Temple in Tebesaya, Ubud.

DEPART CAPELLA	ARRIVE UBUD	DEPART UBUD	ARRIVE CAPELLA
10:00 AM	10:30 AM	10:40 AM	11:10 AM
1:00 PM	1:30 PM	1:40 PM	2:10 PM
4:00 PM	4:30 PM	4:40 PM	5:10 PM

Advance reservation is required to ensure availability and a seamless travel experience.

Yoga Mat

Yoga mats are provided at The Armory. Please contact us by pressing the ‘O’ button on your telephone, should you wish us to deliver a yoga mat to your tent.